

Privacy policy

INTRODUCTION

Event Base Limited (**we, us, our**) recognises the importance of your privacy and how important it is for us to protect your personal information. Event Base Limited complies with the New Zealand Privacy Act 1993 (the **Act**) when dealing with personal information and are committed to protecting personal information we hold. Personal information is information about an identifiable individual (a natural person).

This policy sets out how we will collect, use, disclose and protect your personal information.

This policy does not limit or exclude any of your rights under the Act. If you wish to seek further information on the Act, see www.privacy.org.nz.

CHANGES TO THIS POLICY

We may change this policy by uploading a revised policy onto the website. The change will apply from the date that we upload the revised policy.

WHO DO WE COLLECT YOUR PERSONAL INFORMATION FROM

We collect personal information about you from:

- you, when you provide that personal information to us, including via the website and any related service, through any registration or subscription process, through any contact with us (e.g. telephone, call, online or email), or when you buy or use our services and products
- third parties where you have authorised this or the information is publicly available.

If possible, we will collect personal information from you directly.

HOW WE USE YOUR PERSONAL INFORMATION

We may use your personal or business information you have supplied for purposes including:

- *to verify your identity*
- *to provide services and products to you*
- *to keep you informed about our services and products and those of our relevant business partners*
- *to fulfill legal and regulatory obligations*
- *for any marketing, promotional, publicity, direct marketing or market research that we might undertake*
- *to improve the services and products that we provide to you*
- *to undertake credit checks of you (if necessary)*
- *to bill you and to collect money that you owe us, including authorising and processing credit card transactions*
- *to respond to communications from you, including a complaint*
- *to conduct research and statistical analysis (on an anonymous basis)*
- *to protect and/or enforce our legal rights and interests, including defending any claim*
- *for any other purpose authorised by you or the Act.*

DISCLOSING YOUR PERSONAL INFORMATION

We may disclose your personal information to:

- *another company within our group*
- *any business that supports our services and products, including any person that hosts or maintains any underlying IT system or data centre that we use to provide the website or other services and products. (A business that supports our services and products may be located outside New Zealand. This may mean your personal information is held and processed outside New Zealand.)*
- *a credit reference agency for the purpose of credit checking you*
- *other third parties (for anonymised statistical information)*
- *a person who can require us to supply your personal information (e.g. a regulatory authority)*
- *any other person authorised by the Act or another law (e.g. a law enforcement agency)*
- *any other person authorised by you.*

PROTECTING YOUR PERSONAL INFORMATION

We will take reasonable steps to keep your personal information safe from loss, unauthorised activity, or other misuse.

ACCESSING AND CORRECTING YOUR PERSONAL INFORMATION

Subject to certain grounds for refusal set out in the Act, you have the right to access your readily retrievable personal information that we hold and to request a correction to your personal information. Before you exercise this right, we will need evidence to confirm that you are the individual to whom the personal information relates.

In respect of a request for correction, if we think the correction is reasonable and we are reasonably able to change the personal information, we will make the correction. If we do not make the correction, we will take reasonable steps to note on the personal information that you requested the correction.

If you want to exercise either of the above rights, email us at info@eventbase.co.nz. Your email should provide evidence of who you are and set out the details of your request (e.g. the personal information, or the correction, that you are requesting).

We may charge you our reasonable costs of providing to you copies of your personal information or correcting that information.

INTERNET USE

While we take reasonable steps to maintain secure internet connections, if you provide us with personal information over the internet, the provision of that information is at your own risk.

If you follow a link on our website to another site, the owner of that site will have its own privacy policy relating to your personal information. We suggest you review that site's privacy policy before you provide personal information.

We use cookies (an alphanumeric identifier that we transfer to your computer's hard drive so that we can recognise your browser) to monitor your use of the website. You may disable cookies by changing the settings on your browser, although this may mean that you cannot use all of the features of the website.

We use Google Analytics to measure the performance of our website. The information collected by this service helps us understand how the website is being used and what we could improve.

Information collected by Google includes data such as:

- visitor IP address
- visitor location
- browser type
- operating system
- pages accessed
- dates and times of visits to the website
- search terms used
- previous websites visited
- demographic information such as age group and gender (however, this information does not allow us to identify you personally).

Google may use the data collected to contextualise and personalise advertisements of its own advertising network. To find out more about Google's privacy policy, see www.google.com/intl/en/policies/privacy/

We use cookies from third-party partners such as Google, LinkedIn and Facebook for marketing purposes and to provide advertisement content that is targeted to an audience. This content may use tracking content to provide its services. You may disable cookies by changing the settings on your browser.